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cyber security consultants

Cyber Security Awareness Training as a Service

Industry

Professional Services (Law Firm, 25 employees)

Background

A boutique law firm specializing in corporate law experienced a phishing attack that nearly resulted in a significant financial loss. Concerned about the increasing sophistication of cyber threats and the reputational damage a successful attack could cause; the firm sought a proactive approach to train their staff and prevent future incidents.

Challenges

- Employees lacked basic knowledge of phishing email red flags.
- Existing cyber security measures focused on technology, neglecting human ulnerabilities.
- The firm needed training that wouldn't disrupt their busy schedules.

Solution

Be Tech Secure Ltd implemented Cyber Security Awareness Training as a Service, including:

- Customized, industry-specific training modules.
- Unlimited phishing simulations to test and improve staff awareness.
- Short, digestible training sessions online.

Result

70% Reduction in Phishing Click Rates:
Staff became adept at identifying phishing attempts.

Zero Successful Phishing Attacks in 12 Months:
The firm successfully avoided financial and reputational losses.

Increased Staff Confidence:
Employees reported feeling empowered to handle cyber threats.

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24/7 Managed Detection and Response (MDR)

Industry

Retail (50 employees, 5 locations)

Background

A regional retail chain faced frequent cyber threats, including malware and ransomware attempts. With limited IT resources, the company struggled to monitor and respond to threats in real time. They needed a comprehensive solution to safeguard customer data and maintain uninterrupted operations.

Challenges

- Limited in-house IT expertise forround-the-clock monitoring.
- Increasing ransomware attempts targeting retail operations.
- High risk of reputational damage and data breaches

Solution

Be Tech Secure Ltd provided 24/7 Managed Detection and Response, including:

- Real-time threat monitoring and response.
- Advanced threat intelligence to prevent attacks before they materialized.
- Regular reporting and analysis tohelp the business understand and mitigate risks.

Result

100% Threat Neutralization:
All identified threats were resolved before causing harm.

24/7 Managed Detection & response
Business operations remained uninterrupted, even during off-hours

Enhanced Compliance
Regular reporting supported their compliance efforts, ensuring customer trust.

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Productivity Improvement

Industry

Recruitment Agency (15 employees)

Background

A small recruitment agency was struggling with low productivity. Management suspected time was being wasted on non-work-related activities but lacked visibility into daily operations. They wanted a solution that could identify productivity bottlenecks without micromanaging their staff.

Challenges

- Lack of visibility into employee activities.
- Missed client deadlines due to inefficiencies.
- Concerns about team morale if productivity monitoring was poorly implemented.

Solution

Be Tech Secure Ltd implemented Productivity Improvement Tools, including:

- Activity tracking software to monitor time spent on work-related tasks.
- Weekly productivity reports for management to identify patterns.
- Transparent communication with employees about the purpose of monitoring.

Result

25% Increase in Productivity:
Employees focused more on client deliverables, reducing missed deadlines.

Improved Resource Allocation:
Management identified underutilized employees and reallocated tasks effectively.

Boosted Team Morale:
Transparent use of data ensured employees felt supported, not surveilled.

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Managed Endpoint Detection and Response (EDR)

Industry

Manufacturing (30 employees, 3 production sites)

Background

A manufacturing company with multiple sites was increasingly targeted by malware. While their antivirus software detected basic threats, it failed to address sophisticated attacks. The company needed advanced endpoint protection to safeguard production data and prevent downtime.

Challenges

- Outdated antivirus solutions that couldn't detect sophisticated malware.
- Frequent endpoint infections causing system slowdowns.
- Lack of centralized visibility across multiple locations.

Solution

Be Tech Secure Ltd implemented Managed Endpoint Detection and Response, including:

- Deployment of advanced EDR software across all devices.
- Real-time monitoring of endpoints to detect and respond to threats.
- Regular system audits to identify vulnerabilities and strengthen defenses.

Result

95% Reduction in Infections

Advanced detection stopped threats before they could spread.

Zero Production Downtime in 12 Months

Continuous protection ensured ninterrupted operations.

Centralized Endpoint Visibility

IT managers gained insights into all devices, enhancing overall security posture.

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