



# 24/7 Managed Detection and Response (MDR)

## Industry

Retail (50 employees, 5 locations)

## Background

A regional retail chain faced frequent cyber threats, including malware and ransomware attempts. With limited IT resources, the company struggled to monitor and respond to threats in real time. They needed a comprehensive solution to safeguard customer data and maintain uninterrupted operations.



## Challenges



Limited in-house IT expertise for round-the-clock monitoring.



Increasing ransomware attempts targeting retail operations.



High risk of reputational damage and data breaches.

## Solution

Be Tech Secure Ltd provided 24/7 Managed Detection and Response, including:



Real-time threat monitoring and response.



Advanced threat intelligence to prevent attacks before they materialized.



Regular reporting and analysis to help the business understand and mitigate risks.

## Results



### 100% Threat Neutralization:

All identified threats were resolved before causing harm.



### 24/7 Managed Detection & response

Business operations remained uninterrupted, even during off-hours.



### Enhanced Compliance

Regular reporting supported their compliance efforts, ensuring customer trust.