

Privacy Policy

Effective revision: 22 October 2026. Business correspondence address above; confirm registered office against Companies House before publication.

1. Who we are

Be Tech Secure Ltd, company number 14972630, is generally the controller of personal information collected through our website, marketing and customer administration. When providing certain managed services for clients, we may instead act as their processor under a separate data processing agreement. Contact: Be Tech Secure Ltd | Company No. 14972630 | 2nd Floor, Export House, 5 Henry Plaza, Victoria Way, Woking GU21 6QX | 01483 668400 | info@betechsecure.co.uk | www.betechsecure.co.uk

2. Information collected

We may collect names, business contact details, company/domain details, enquiries, appointment and support information, contract and billing records, website device and usage information, marketing preferences, and information supplied in risk-assessment or report requests. Security services may involve logs, account identifiers, device metadata, security alerts and other customer-controlled information as contractually authorised.

3. Purposes and lawful bases

We use personal information to answer enquiries and provide requested reports (legitimate interests or steps towards a contract); deliver services and administer contracts (contract or legitimate interests depending on the individual); manage invoicing and legal records (legal obligation and legitimate interests); secure systems and prevent abuse (legitimate interests); and send marketing only where permitted under UK GDPR and PECR, relying on consent where required or legitimate interests where lawful. We document and assess legitimate interests where relied upon.

4. Marketing and prospecting

Business-to-business prospecting may involve publicly available professional information and business contact details. We comply with applicable electronic-marketing and telephone-marketing rules, provide an opt-out where required and honour objections to direct marketing. A business email address is not automatically exempt from privacy law. You may unsubscribe or object at any time by contacting us.

5. External security checks and AI

If you request a domain or external security report, we may process your supplied domain and publicly available technical or exposure indicators. Results may be incomplete and can include personal data. We may use contracted automation and AI service providers to draft or summarise reports, subject to appropriate safeguards and supplier terms. Do not enter passwords, special-category information or confidential customer data into public website tools.

6. Sharing and processors

We may share information with hosting providers, CRM/form providers, email and productivity providers, security vendors, automation/AI providers, payment providers and professional advisers, where necessary and under appropriate contractual controls. We may disclose information where legally required. We do not sell personal data.

7. International transfers

Where personal data is transferred outside the UK, we use a lawful transfer mechanism as required, such as UK adequacy regulations, the UK International Data Transfer Agreement or UK Addendum, and any necessary transfer risk assessment. Actual suppliers and transfer locations should be checked before publication.

8. Retention

We retain enquiry data normally for up to 12 months after the last meaningful interaction unless an ongoing relationship or lawful need justifies longer; customer contract and financial records typically for up to 6 years after the relevant period, subject to specific statutory requirements; marketing contact records until opt-out or periodic review; and security telemetry according to customer contracts and documented retention schedules. Suppression records may be retained to respect opt-outs.

9. Cookies and analytics

Essential cookies support core site functionality. Analytics, advertising pixels and other non-essential technologies should not be set or read until valid consent is obtained where required. Our cookie controls should explain categories, providers and durations and enable withdrawal as easily as consent. This policy must be read with the live cookie notice.

10. Your rights

Subject to legal conditions and exemptions, you may request access, correction, deletion, restriction, portability, object to processing and withdraw consent. You have an absolute right to object to processing for direct marketing. Contact info@betechsecure.co.uk. You may complain to the Information Commissioner's Office at ico.org.uk.

11. Security and changes

We use proportionate organisational and technical safeguards, but no online transmission is completely risk-free. We may revise this notice and will publish the updated date. Where material changes require direct notice or renewed consent, we will take appropriate steps.

12. Publication checks

Before publication, confirm the registered office, ICO registration details if applicable, named providers, actual cookie inventory, transfer locations, retention periods, AI-provider data use and whether any automated decisions with legal or similarly significant effects occur.